

Decknics Software Terms of Sale and End User License Agreement

Effective Date: June 1, 2026

This document is provided for customer review and checkout agreement. It is a business template and should be reviewed by a qualified attorney before relying on it as legal advice.

These Software Terms of Sale and End User License Agreement ("Terms") govern your purchase, download, installation, access to, and use of software, web apps, plug-ins, downloads, subscriptions, licenses, and related services provided by Decknics LLC ("Decknics," "we," "us," or "our").

By purchasing, downloading, installing, accessing, or using any Decknics product, you agree to these Terms.

1. Products Covered

These Terms apply to all Decknics products and services, including but not limited to Decknics Live Requests, Decknics Scratch, Decknics Crate to Crate, and any related installers, plug-ins, web apps, updates, downloads, license keys, account features, documentation, and support tools.

2. License, Not Sale

Decknics software is licensed, not sold. Subject to your compliance with these Terms and payment of applicable fees, Decknics grants you a limited, non-exclusive, non-transferable, revocable license to use the software for your personal or business performance, production, or DJ-related workflow.

You may not copy, resell, sublicense, rent, lease, redistribute, reverse engineer, decompile, modify, bypass licensing or payment systems, use the software unlawfully, or share license keys, installer links, or account access with unauthorized users.

3. User Responsibility

You are responsible for your use of Decknics products after purchase, download, installation, or activation.

You are responsible for confirming compatibility, backing up music libraries and files, testing software before live use, maintaining secure access to your accounts and devices, and complying with laws, venue rules, platform rules, copyright rules, payment rules, and tax obligations that apply to your use.

4. No Guarantee of Performance Outcome

Decknics products are tools. We do not guarantee that any product will increase tips, revenue, engagement, bookings, requests, followers, audience participation, playlist accuracy, DAW performance, event performance, or business results.

5. Payments, Trials, Subscriptions, and Renewals

Some Decknics products may be one-time purchases. Others may be subscriptions, trials, promotional offers, or recurring plans.

For subscriptions or trials that convert to paid plans, the checkout page will

state the price, billing timing, renewal terms, trial length, and cancellation terms before purchase. By starting a paid subscription or trial that converts to a paid subscription, you authorize the applicable charges unless you cancel before the renewal or billing date.

You are responsible for canceling subscriptions before renewal if you do not want to continue. Cancellation access will be provided through your Decknics account, Stripe billing portal, or another method we provide.

6. Refunds

Unless stated otherwise at checkout or required by law, digital software purchases, license keys, installers, plug-ins, subscriptions, and downloadable products are final once delivered, downloaded, activated, or used.

Decknics may, at its sole discretion, offer refunds, credits, replacements, or support resolutions. Providing a refund in one case does not require us to provide refunds in other cases.

7. Third-Party Services

Decknics products may connect to or rely on third-party services, including but not limited to Stripe, Firebase, Cloudflare, email providers, DAWs, operating systems, DJ software, music platforms, payment processors, browsers, and app stores.

Decknics is not responsible for third-party outages, errors, policy changes, account suspensions, data loss, payment issues, transaction delays, compatibility changes, or fees.

8. Tips, Payments, and Performer Accounts

Where Decknics enables tipping, payment links, checkout, or Stripe-connected features, Decknics does not control your Stripe account, payout eligibility, tax obligations, chargebacks, payment disputes, or payment processor decisions.

Unless specifically stated otherwise, tips and payments processed through your connected Stripe account are handled by Stripe and are subject to Stripe terms.

9. Backups and Data Loss

You are responsible for maintaining backups of your files, DJ libraries, crates, playlists, cues, loops, audio, project files, account data, event data, and device data.

Decknics is not responsible for lost, corrupted, overwritten, duplicated, missing, incompatible, or transferred data, including music libraries, playlists, crates, cues, loops, requests, events, analytics, exports, or settings.

10. Software Updates

Decknics may release updates, fixes, new versions, or changes at any time. Updates may change features, compatibility, appearance, pricing, access, or behavior.

You are responsible for deciding whether to install updates and for backing up your data before updating.

11. Disclaimer of Warranties

TO THE FULLEST EXTENT PERMITTED BY LAW, DECKNICS PRODUCTS AND SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITH ALL FAULTS AND WITHOUT WARRANTIES OF ANY KIND.

DECKNICS DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ACCURACY, AVAILABILITY, COMPATIBILITY, SECURITY, AND ERROR-FREE OPERATION.

Decknics does not warrant that the software will be uninterrupted, error-free, secure, compatible with every system, or suitable for any particular live performance, professional, commercial, or business use.

12. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, DECKNICS LLC, ITS OWNERS, MEMBERS, EMPLOYEES, CONTRACTORS, AFFILIATES, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES.

This includes damages for lost profits, lost revenue, lost tips, lost bookings, lost data, lost files, business interruption, event failure, software incompatibility, computer damage, device issues, DAW crashes, DJ software problems, payment issues, audience disputes, or loss of goodwill.

TO THE FULLEST EXTENT PERMITTED BY LAW, DECKNICS TOTAL LIABILITY FOR ANY CLAIM WILL NOT EXCEED THE AMOUNT YOU PAID TO DECKNICS FOR THE PRODUCT OR SERVICE GIVING RISE TO THE CLAIM DURING THE SIX MONTHS BEFORE THE CLAIM.

Some states do not allow certain limitations, so some limitations may not apply to you.

13. Indemnification

You agree to defend, indemnify, and hold harmless Decknics LLC from claims, damages, losses, liabilities, costs, and expenses arising from your use or misuse of Decknics products, your violation of these Terms, your violation of law or third-party rights, your event or payment activity, and your connected accounts, files, or content.

14. Account Access and License Enforcement

Decknics may suspend or terminate access if we believe you have violated these Terms, attempted fraud, bypassed licensing, shared unauthorized access, abused support, created payment disputes in bad faith, or used the software unlawfully.

15. Intellectual Property

Decknics products, names, logos, software, designs, interfaces, workflows, documentation, code, text, and related materials are owned by Decknics LLC or its licensors and are protected by intellectual property laws.

You receive only the limited license described in these Terms.

16. Governing Law

These Terms are governed by the laws of the State of California, without regard to conflict-of-law rules, unless applicable law requires otherwise.

17. Changes to These Terms

Decknics may update these Terms from time to time. Updated Terms will be posted on the Decknics website or provided through your account. Continued use after updates means you accept the updated Terms.

18. Contact

Decknics LLC

Cameron Park, California

Email: info@decknics.net